

# Steps for Calling Hilton North Raleigh Midtown Shuttle

## Terminal #1 Airlines

Southwest

#1 Go to Baggage Claim.

#2 Call the Hilton North Raleigh Midtown at (919)872-2323. Listen to the message and it will say; “for Reservations please dial #1, to speak to a guest service agent please dial #2, to speak to someone in our Sales & Catering office please dial #3” – **PRESS #2 at anytime during the call** and you will be automatically connected to the PBX at the Hilton North Raleigh/Midtown.

#3 The PBX Operator will confirm that you are a guest here at the Hilton North Raleigh Midtown and will ask you for the airline on which you arrived.

#4 You will gather your luggage and go out the doors and cross the crosswalk. Please go to zone #2 (HOTEL/MOTELS).

#5 The shuttle driver will leave the hotel at the top of the hour and should be at your zone by 20 to 25 minutes past the hour.

#6 Please wait at Zone #2 until the Hilton North Raleigh Midtown van arrives. Our van has written on the side “Hilton North Raleigh Midtown”.

## Steps for Calling Hilton North Raleigh/Midtown Shuttle

## Terminal #2 Airlines

Air Canada

American

Alaska

Allegiant

Delta

Frontier

JetBlue

United

#1 Go to your appropriate Baggage Claim Area.

#2 #2 Call the Hilton North Raleigh Midtown at (919)872-2323. Listen to the message and it will say; “for Reservations please dial #1, to speak to a guest service agent please dial #2, to speak to someone in our Sales & Catering office please dial #3” – **PRESS #2 at anytime during the call** and you will be automatically connected to the PBX at the Hilton North Raleigh Midtown.

#3 The PBX Operator will confirm that you are a guest here at the Hilton North Raleigh Midtown and will ask you for the airline on which you arrived.

#4 You will gather your luggage and go out the doors and cross the crosswalk, please go to zone #16 (HOTEL/MOTELS).

#5 The shuttle driver will leave the hotel at the top of the hour and should be at your zone by 20 to 25 minutes past the hour.

#6 Please wait at Zone #16 until the Hilton North Raleigh van arrives. Our van has written on the side “Hilton North Raleigh Midtown”.